

Ebarb Waterworks District 23387 Hwy 191 / PO Box 1366, Zwolle, LA 71486

Ph: 318-645-7722 Email: ewd1@bellsouth.net

Water Service Agreement

Water Service Details

Service Address: _____

City: _____ State: _____ Zip: _____

Own: _____ Rent: _____

Customer Details

Name: _____

Billing Address: _____

City: _____ State: _____ Zip: _____

DOB: _____ DL #: _____ DL State: _____

Email: _____

Ph 1: _____ Ph 2: _____ Ph 3: _____

Race: _____ Ethnicity: _____ Gender: _____

Signature: _____ Date: _____

ALL CUSTOMERS ARE REQUIRED TO INSTALL THEIR OWN CUT- OFF VALVE AND PRESSURE REGULATOR.

As provided in the By-Laws, water charges duly imposed shall result in the automatic imposition of the following penalties:

1. Nonpayment by the due date will be subject to a penalty of ten percent of the delinquent account.
 2. Nonpayment by the 29th of each month will result in the water being shut off from the member's property.
 3. In the event it becomes necessary for Ebarb Water to shut off the water from a member's property, a fee of \$50.00 will be charged for a reconnection of the service.
 4. The water deposit will be fully refunded at termination of service provided bill is paid in full.
 5. Any customer having a delinquent account from a previous address will be required to pay the old account balance in full before being eligible to have water connected at a new service address.
 6. At Ebarb Water's discretion, we may remove a meter from a property if the bill is repeatedly not paid or if we have attempted to lock the meter and the lock and/or zip tie is cut. To receive the meter back, the full bill must be paid, \$50.00 reconnect fee and \$35.00 service charge for reinstalling the meter.
 7. Billing for service starts as soon as the meter is installed. Service will be billed at the minimum rate even if the customer is not connected.
 8. FAILURE TO RECEIVE A BILL DOES NOT RELIEVE OBLIGATION TO PAY BILL BY DUE DATE OF EACH MONTH.
- In the event water service is not provided, your fee will be returned. The setup fee is non-refundable. I fully understand and agree to this application.

Company Use Only

Meter Service #: _____ Meter Serial #: _____ Account #: _____

Check #: _____ Amount: _____

Residential Rate is \$32.74/1,000 gal min., if you use any or **not**, plus \$8.46/1,000 gal after the 1st 1,000 gal. All prices are subject to change without prior notice. USDA is an equal opportunity provider, employer, and lender.



CROSS CONNECTION CONTROL SERVICE AGREEMENT

1. PURPOSE

- a. Ebarb Waterworks is responsible for protecting the drinking water supply from contamination or pollution which could result from improper private water distribution system construction or configuration. The purpose of this service agreement is to notify each customer of the restrictions which are in place to provide this protection. The utility enforces these restrictions to ensure public health and welfare. Each customer must sign this agreement before the Ebarb Waterworks will begin service. In addition, when service to an existing connection has been suspended or terminated, the water system will not re-establish service unless it has a signed copy of this agreement.

2. RESTRICTIONS

- a. The following unacceptable practices are prohibited by State regulations.
- b. No direct connection between the public drinking water supply and a potential source of contamination is permitted. Potential sources of contamination shall be isolated from the public water system by an airgap or an appropriate backflow prevention device.
- c. No cross-connection between the public drinking water supply and a private water system is permitted. These potential threats to the public drinking water supply shall be eliminated at the service connection by the installation of an airgap or a reduced pressure-zone backflow prevention device.
- d. No connection which allows water to be returned to the public drinking water supply is permitted.

3. SERVICE AGREEMENT

- a. The following are the terms of the service agreement between Ebarb Waterworks and the customer:
- b. Ebarb Waterworks will maintain a copy of this agreement as long as the customer and/or the premises are connected to Ebarb Waterworks.
- c. The Customer shall allow his property to be inspected for possible cross-connections and other potential contamination hazards. These inspections shall be conducted by Ebarb Waterworks or its designated agent prior to initiating a new water service, when there is reason to believe that cross-connections or other potential contamination hazards exist, or after any major changes to the private water distribution facilities. The inspections shall be conducted during Ebarb Waterworks' normal business hours.
- d. Ebarb Waterworks shall notify the customer in writing of any cross-connection or other potential contamination hazard which has been identified during the initial inspection or the periodic re-inspection.
- e. The customer shall immediately remove or adequately isolate any potential cross-connections or other potential contamination hazards on the premises.
- f. The customer shall, at his expense, properly install, test, and maintain any backflow prevention device required by Ebarb Waterworks. Copies of all testing and maintenance records shall be provided to Ebarb Waterworks.

4. ENFORCEMENT

- a. If the customer fails to comply with the terms of the service agreement, Ebarb Waterworks shall, at its option, either terminate service or properly install, test and maintain an appropriate backflow prevention device at the service connection. Any expenses associated with the enforcement of this agreement shall be billed to the customer.

PRINT NAME _____ DATE _____

CUSTOMER SIGNATURE _____